

# SoundStep

## LIMITED WARRANTY

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**MP Global Products, LLC** warrants that **SoundStep** is free from defects in material and workmanship for a period of 10 years from the time of purchase. MPGlobal Products, LLC will replace or refund the purchase price of any defective products. Such replacement or refund will be the manufacturer's only responsibility and the purchaser's sole remedy in connection with the defective material. Manufacturer will not be responsible or liable under any theory for the cost of removal of the defective material or finished floor installed over it, replacement of finished floor installed over defective material or any installation costs associated therewith. Manufacturer will also have no responsibility or liability under any theory for replacement of or refund for warranted material damaged by any of the following: (1) Installation which is not performed to industry standards or performed contrary to manufacturer's instructions and recommendations, (2) Accident or abuse, (3) irregularities of the sub-floor, or (4) hydrostatic pressure.

Enforcement of this warranty is subject to the prior inspection and evaluation of the defective product by a qualified representative of MP Global Products, LLC.

Contact the manufacturer at the toll free number listed below or by mail at the address listed below, and request a claim form. Complete and return the claim form to the Manufacturer within the Limited Warranty period. The phone number and address to contact the Manufacturer for these purposes is as follows:

**MP Global Products, LLC**  
2500 Old Hadar Road  
PO Box 2283 • Norfolk, Nebraska USA 68702-22083  
Phone. (402) 379-9695 • Fax: (402) 349-9737

THIS WARRANTY GIVES THE PURCHASER SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE IN THE UNITED STATES OF AMERICA. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.